

Happy Holidays!

Cherry Hills POA Newsletter November 2019

Changes to Trash Service

In June of 2019, our current trash provider, Ozark Mountain Sanitation (OMS), informed our neighborhood and the POA Board about changes to monthly pricing (an increase of about 9%) and the discontinuation of optional curbside recycling. Neighbors contacted the POA Board to express both support and concern over maintaining OMS as our neighborhood provider.

Cherry Hills had used OMS for approximately 12 years without a contract, so there were no procedures in place to deal with changes in service or pricing. The POA Board, in conjunction with the Board of Cherry Ridge (homes to the south of our subdivision) decided to solicit bids from area companies to compare prices and to see if optional curbside recycling might still be available. Both subdivisions worked together to solicit bids both to offer economies of scale to potential providers and to maintain consistent pickup days between neighborhoods.

Six providers were contacted and three responded with quotes. After evaluating the three quotes and the terms offered by OMS, the POA Board selected Queen City Disposal (QCD). In a separate vote, the Cherry Ridge also selected QCD.

Both POA Boards have been in contract negotiation for the past few months to iron out the terms and conditions of the contract. The final contract draft was received this week and should be executed in the coming days.

Our new provider is 16% cheaper for solid waste removal, offers optional curbside recycling, and is a locally owned and operated business. The Board thanks our neighbors for their patience during this switch over.

A summary of important information about the switch over is below:

- 1) Ozark Mountain Sanitation will pickup its last trash collection on Thursday, December 26. After the trash is picked up that day, OMS will come back and retrieve all trash cans and recycling bins. All homeowners should have received information about these procedures last week.
- 2) Queen City Disposal will deliver new carts during the first two weeks of December. They will provide a courtesy pickup on Tuesday, December 31 and normal service will begin Tuesday, January 7 and every Tuesday after that.
- 3) Information from our new provider is attached to this newsletter and details the pricing schedule, holiday schedule and other services.



President - Richard Gebken

317 Melaleuca

Vice President - Zim Schwartz

5107 Hackberry

Secretary - Lori Ralls

5138 Cherry Hills BLVD

Treasurer - Paul Hawkins

417 Melaleuca



As we enter the heart of the winter months, it is important to put out a few important reminders.

1. Snow on our sidewalks must be cleared. When you shovel or clear your driveway, please do NOT pile it on the sidewalk.
2. When our weather is bad, slick streets make it hard to avoid parked cars in the street, as well as make it hard for the snow plows to properly clear our streets. Please try to avoid street parking during bad weather.

POA Annual Dues

Annual POA Fees are due January 1 each year and are considered late after March 1. The 2019 POA Fees for Cherry Hills are \$72 per property. The POA Board may assess interest and additional fines if dues are late. Please send payment to:

CHERRY HILLS POA
PO Box 10522
Springfield, MO 65808-0522

A list of properties with outstanding balances can be found at the following link:

<https://bit.ly/35bxcdO>

Or Scan this QR Code:



If you have questions on whether or not you are current on your POA dues, please contact the Board at: cherryhillshoa@gmail.com.

Update Your Contact Information

In order to save money and reduce the environmental impact from printing and postage, the board would like to e-mail future newsletters and dues statements. To do that we need your help updating our contact database - especially since many homes have sold in the last few months. Please visit the following link to update your information

<https://goo.gl/forms/99QD1eqViLMgK2F93>

or scan this QR Code to access the contact information form



NextDoor App

NextDoor is the best way to stay in the know about what's going on in our neighborhood—whether it's finding a last-minute baby sitter, learning about an upcoming block party, or hearing about current safety concerns. The NextDoor App is available for most mobile devices and can be accessed on the web (<http://www.nextdoor.com>). Please consider joining this online community to make it easier to connect with your neighbors.

As the weather gets colder, here are some tips for your pets. **Know your dog's limits!** Some dogs are more susceptible to the cold than others. Short-coated, thin, elderly, or very young dogs get cold more quickly – so adjust the amount of time they stay outside. **Give them shelter!** If your pets live outdoors primarily, bring them indoors during sub-zero temperatures. For the rest of the winter, provide them with a dry, draft-free shelter that is large enough to allow them to sit and lay down comfortably, but small enough to conserve body heat.



YOUR SCHEDULED TRASH PICK UP DAY IS **TUESDAY**
RECYCLING IS PICKED UP EVERY OTHER WEEK

**PLEASE SET YOUR TRASH OUT THE NIGHT BEFORE AND LEAVE IT OUT UNTIL 5PM
ON YOUR PICKUP DAY. THIS ENSURES YOUR TRASH WILL BE PICKED UP.**

Below is a list of the Holidays in which no waste collection will be scheduled. On the weeks of these specific holidays, your service will run one day behind.

- New Year's Day
- Independence Day
- Thanksgiving Day
- Memorial Day
- Labor Day
- Christmas Day

PLEASE REMIT PAYMENT BY THE **1ST OF THE MONTH** TO AVOID ANY DELAY IN YOUR SERVICE. ANY PAYMENTS NOT REIVCED **BY 5:00 PM ON 13TH WILL BE SUSPENDED ON THE 14TH** DUE TO ROUTE SHEETS ARE PRINTED AND ARE PUT IN THE DRIVERS TRUCKS THAT NIGHT. ALSO, AN \$8.00 LATE FEE WILL BE ADDED TO ACCOUNTS. MAIL ISN'T ALWAYS DELIVERED WHEN IT SHOULD SO PLEASE MAIL IT EARLY ENOUGH TO POST TO YOUR ACCOUNT. YOU CAN PAY ONLINE WWW.QUEENCITYDISPOSAL.NET OR PAY OVER THE PHONE WITH VISA, MASTER, DISCOVER, AMEX OR COME BY AND SEE US AT 2957 W. KEARNEY ST. PLEASE DON'T MAIL ANY PAYMENTS TO THIS ADDRESS SEND THEM TO OUR PO BOX.

PLEASE MAKE SURE THE CARTS ARE WITHIN 2 -3 FT FROM THE CURB, AWAY FROM MAILBOXES, CARS, LIGHT POLES & FACE THE HANDLE TOWARD YOUR HOUSE. THIS ALLOWS THE SAFETY OF OUR DRIVERS WITH AUTOMATED TRUCKS.

IF YOU HAVE LARGE ITEMS OR CONSTRUCTION MATERIAL, CALL THE OFFICE FOR A SPECIAL PICK UP. WE DO NOT TAKE IT WITH YOUR WEEKLY PICK UP. THANK YOU FOR CHOOSING QUEEN CITY DISPOSAL FOR ALL YOUR WASTE NEEDS. WE ALSO HAVE ROLL OF BOXES FOR ANY SIZE JOB YOU MAY HAVE, HERE ARE OUR SIZES **10YD, 15YD, 20YD, 30YD & 40YD.**

ALSO, WE WOULD LIKE TO HAVE CURRENT PHONE NUMBERS FOR EACH HOMEOWNER SO WE CAN GIVE COURTESY CALLS TO WHEN ACCOUNTS ARE PAST DUE. PLEASE CALL 865-3500 THANK YOU.

**PLEASE REMIT PAYMENT TO:
QUEEN CITY DISPOSAL P.O. BOX 8371 SPRINGFIELD MO 65801**

Schedule of Charges

Qty	System	Size	Frequency		
206	Cart	95 gallon	weekly	Service Charge per quarter per household	\$30.00
				Recycling per quarter	\$18.00
				Extra Cart per quarter	\$18.00
				Special pickups if customer misses us.	\$10.00
				Late fee	\$8.00
				Special Instructions: Please set trash out night before. Pick up day will be on Tuesday. Recycling is optional to customer also picked up bi-weekly on Tuesday and we take our recycling to Midwest fiber.	